

FIELD SERVICE ENGINEER

An innovative, expanding, international company rooted in the Annapolis/Kent Island area of Maryland is looking for an organized self-starter for their **FIELD SERVICE ENGINEER** opening in the **Toronto** area. This position will report directly to the Director of Sales.

Responsibilities:

- Field Maintenance, Diagnosis, Repair, and Oversight of medium to high pressure compressor packages.
- Operator Training
- Operational Testing
- Product Training Assistance
- Maintain & Troubleshoot Electrical & Mechanical Systems
- Electrical troubleshooting – PLC hardware & program troubleshooting. Troubleshooting control panels which includes but is not limited to 575V, 120V, 24VDC, transformers, motor starters, HMI', and other wiring issues.
- Mechanical troubleshooting – Diagnosis of issues related to Sauer Compressors packages
- Communicate with customers to determine their needs and suggest solutions to fulfill their requirements and solve their issues.
- Plays instrumental role in promotion of service contracts.
- Update Regional Sales Manager on opportunities to provide replacement products.
- Accomplish other duties as assigned.

Required Skills/Experience:

- Must have at least 2-3 years of mechanical experience with a highly engineered and/or technical product
- Must reside in Toronto area; Mississauga, Brampton or Milton Region preferred.
- Must be willing and able to travel approximately 50% of the time
- Knowledge of technical terms – knowledge of high-pressure reciprocating compressors is a plus
- Knowledge of technical publications and technical equipment
- Must be detail-oriented with proficient computer skills, especially in the use of Microsoft products
- Ability to create and interpret reports
- Able to work independently, making good decisions, and work as part of a team
- Proactive mind-set – able to anticipate issues and provide solutions
- Maintain a high level of responsibility and accountability
- A quick learner and adapt well to changing environments
- Ability to multi-task and prioritize responsibilities
- Good communication and organization skills
- Communication Skills relevant to the Customer Service aspect of business
- Time management skills to ensure 100% job completion
- Possess a drive to learn new products and methods as well as draw on past experience to help improve the company's products and methods

Benefits & Compensation:

- To be determined, based on experience.